

Privacy Statement Overview

Hinz/Stein Joint Venture respects and is committed to protecting the privacy of its online users. This policy has been created to relate how your personal information is processed and used and to reflect the Hinz/Stein Joint Venture's commitment to protect that information. The following policies are in effect for the web pages owned and operated by the Hinz/Stein Joint Venture.

Online Privacy in General

Ultimately, it is the responsibility of each individual to maintain privacy while online. Please be aware that whenever you disclose personal information over the Internet, it may be accessible to the public. As a result, you may receive unsolicited messages from other parties who have accessed your information. Steps you can take to help protect your privacy include the following:

- Keep your Password confidential.
- Make sure others are not watching you enter your Password on your keyboard when using protected areas of this site.
- Do not leave your computer unattended while logged onto protected areas of this site.
- After you have finished accessing your information, exit the protected area. This ensures that no one can access your information if you leave your computer.
- In general, exiting or closing your browser when you have completed any internet session will end session length cookies which may contain sensitive data.

General Information Collected on All Visitors

Information on all visitors is gathered through the NeuroSupport website. Data collected identify the number of unique user sessions that exist; the days that exhibit the greatest traffic; the most frequent locations of entrance to our website; and which services and areas are most commonly accessed. This data is only used in the aggregate. The purpose of this data collection is to determine how we can create a better overall experience for our users.

Specific Information Collected About You

We need this information to process your requests, register you for programs, fulfill product orders, make you aware of additional products and services which may be of interest, or contact you regarding site changes.

How Information About You is Collected

When a visitor requests a page from within the NeuroSupport website, our web servers automatically recognize the visitor's domain name and IP (Internet Protocol) address. The domain name and IP address reveal no personal information about the visitor. This information is used only in aggregate form, as described above, and our web servers do not record email addresses of our visitors.

When you register for a course or program, a "cookie" is sent to your computer. Cookies are small pieces of data that are sent to your browser from our web server and stored on your computer's hard drive. Cookies do not harm your computer; they are used to identify which pages you have visited so that on your next visit, those pages will be readily available to you. Cookie collection is performed so that you will have a more streamlined web experience. You can, however, choose not to accept cookies by changing your browser settings. You can direct your browser to refuse all cookies, alert you when a cookie is being sent, or accept all cookies. If you choose not to accept cookies, some of the features we offer may not work as intended.

Feedback, Contact and Program Surveys

There are areas on the website that allow you to submit feedback on a program by completing an evaluation survey. You may also offer comments through a contact page found on the navigation menu. Any feedback submitted becomes the property of the Hinz/Stein Joint Venture. This evaluation data may be used for marketing purposes or to contact you for further feedback on the site or the program commented upon.

Downloadable Files and Programs

There are also areas where files may be downloaded from our website and may require a registration process.

Links Disclaimer

Hypertext links to other Internet sites enable you to leave our site and are provided for your reference and convenience only. The Hinz/stein Joint Venture has no control over Internet sites accessible through these links and therefore, we cannot and do not make any representation to you about these sites or the material available there. The fact that we have made these links available to you is not an endorsement, or recommendation to you by the Hinz/Stein Joint Venture of any of these sites or any material or further links found there.

Information Disclosure

The Hinz/Stein Joint Venture will only disclose personal information about your visits to our site when such information is necessary for you to receive educational credit from an accrediting or certifying agency or if the law requires such disclosure in order to:

- Comply with a legal process served on The Hinz/Stein Joint Venture;
- Protect and defend the rights or property of the NeuroSupport website or visitors to The Hinz/Stein Joint Venture site;
- Identify those who may be violating the law, the terms of use, or the rights of third parties;
- Cooperate with investigations of alleged unlawful activities.

Consent

By accessing the NeuroSupport website, you consent to data collection and use as specified in this policy. If The Hinz/Stein Joint Venture decides to change its privacy policy, we will post those changes here so you will always know what information we gather and how we might use that information. If you have questions or concerns about The Hinz/Stein Joint Venture privacy policy, please feel free to email us at cme@neurosupport.com or call us at 877-626-2220.